

WARRANTY

Warranty and Product Registration



As part of our ongoing commitment to our customers Quirepace – BVC standard products in the Centurion, Tower, Combi and Indy Range of vacuum cleaners and the BVC range of standard Multistage Exhausters & Blowers all come with free 1 year labour warranty and 5 year parts guarantee*.

It is important that you register your new machine, as this also allows Quirepace Ltd to contact you in the event of an important product update regarding the machine you purchased.

Providing that you register your machine, Quirepace guarantee all parts of your product for 5 years* from the date of supply. During the first year Quirepace approved engineers will replace or repair all defective parts free of charge. In years 2 – 5 defective parts will be supplied free only if fitted by approved Quirepace engineers and accompanying labour charges are paid. *Parts or accessories that are intended to be replaced, such as collection bags, filter bags, HEPA filters, fuses, light bulbs, batteries, attachments, tools, cables, plugs, are excluded from your guarantee.

To register your appliance, you can either ['click here'](#) to register online now, or complete the registration card included in your product.

- The warranty provides benefits which are additional to and do not affect your statutory rights as a customer.
- Accidental damage, faults caused by negligent use or care, misuse, neglect, after sale modification, careless operation or handling of the machine is excluded.
- Normal wear and tear is excluded.
- It may be necessary for the machine to be returned to the factory for repair, packing and transport cost excluded.
- Applies to UK mainland customers only.
- Please ensure ATEX machines are maintained under the statutory regulations.
- Repairs by Quirepace Ltd approved engineers.
- Excludes machines that are sold for the purpose of product incorporation, under OEM agreements.

*1 Year Labour Warranty Conditions

These conditions do not affect your statutory rights

All machines manufactured by Quirepace Ltd carry a free guarantee which protects you against the cost of repairs in the first 12 months from date of supply. Qualification for the 1 year labour warranty and 5 year parts guarantee applies provided:

- a) The registration card is completed and posted within 30 days of supply, or the online registration form is completed and sent within 30 days of supply.
- b) The appliance was correctly installed, operated in accordance with the manufacturer's operating instructions.
- c) The effect was not due to accident, misuse, unauthorised modification or inexpert repair.

Your guarantee is valid only in the UK mainland.

Your guarantee is non-transferable.